

Lincoln's 911 Communications Center celebrated National Dispatcher's Week with a variety of activities April 13 - 19



Each Dispatcher's name was entered into a drawing for prizes donated by local merchants and City agencies in Lincoln. 911 Dispatcher Jaime Johnson is shown in photo below drawing for her prize.



The Grand Prize of one's nights stay at the Embassy Suites and \$40.00 toward dinner was won by Mark Murphy, Shift Supervisor.

On Monday, April 14, a meal was catered for each shift by Valentinos. Throughout the week, food and drinks were provided by the Police and Sheriff's Department, Lincoln Fire Department and Rural Fire Departments.



Decorations in 911 Center. Shown are Dispatchers Daniel Zumwalt and Abby Bohling

On Friday, the celebration included Cakes donated by Hy-Vee for all shifts. Shown below is 911 Center Manager, Julie Righter cutting cake.



A Dispatcher's duties are varied and many. They must be able to listen on the phone, talk on the radio and type in the computer all at the same time, no matter what the problem. Despite having to be part police officer, part firefighter and needing to know emergency medical aid, they are able to console the distraught until help arrives and to coordinate all of this in a matter of seconds. This extraordinary person can be reached at the end of the life-line ready to help, no matter what the crisis. The Dispatcher is a real unsung hero!!

Lincoln's 911 Center is proud of its staff of Dispatchers and took the week of April 13-19 to recognize and thank them for all their hard work and dedication!